

# Complaint Flow For Soccer New Brunswick

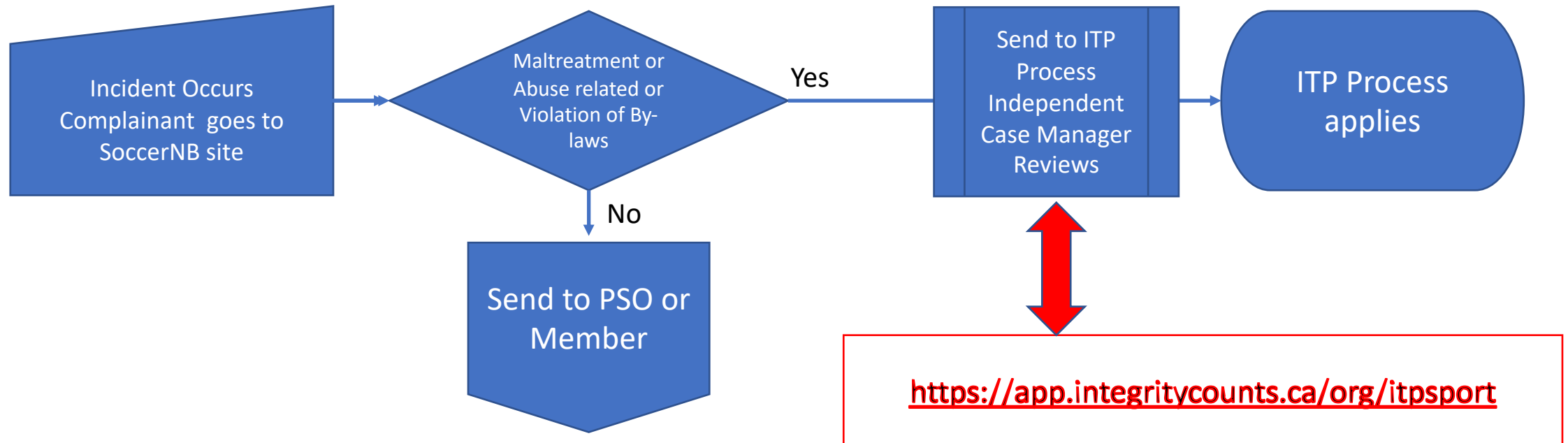
## **Preliminary Screening of Complaints**



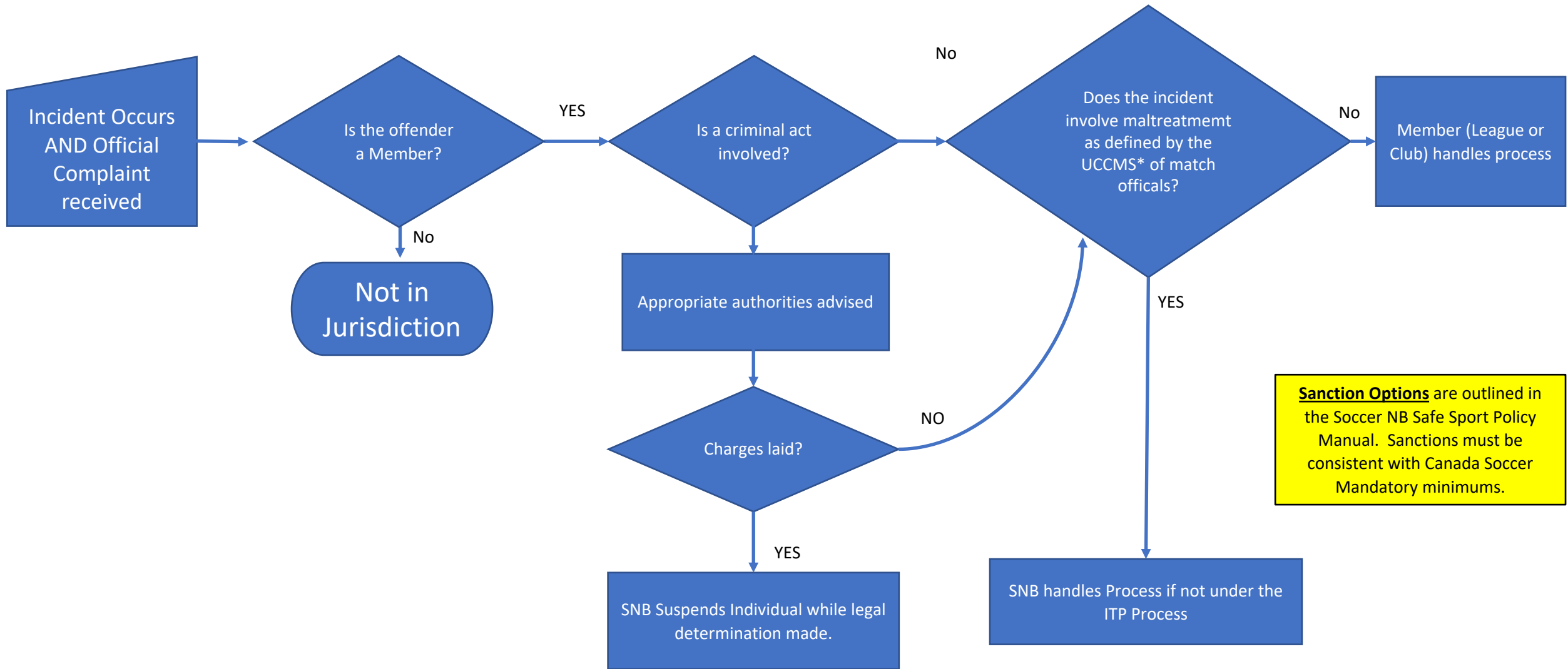
Updated – 2023-03-17

## Complainant Follows instructions on Soccer NB Web Site

- If complaint is related to Maltreatment (see definitions in SSP) or Failure to Follow By-laws send to ITP site (Completely confidential)
  - Yes – use link to send complainant to ITP site – Confidential
  - No – (i.e. Field of play related or policy violation) Submit discipline e-mail – to SNB Case Manager – not confidential
- Any Level of Member may use the ITP process for complaints

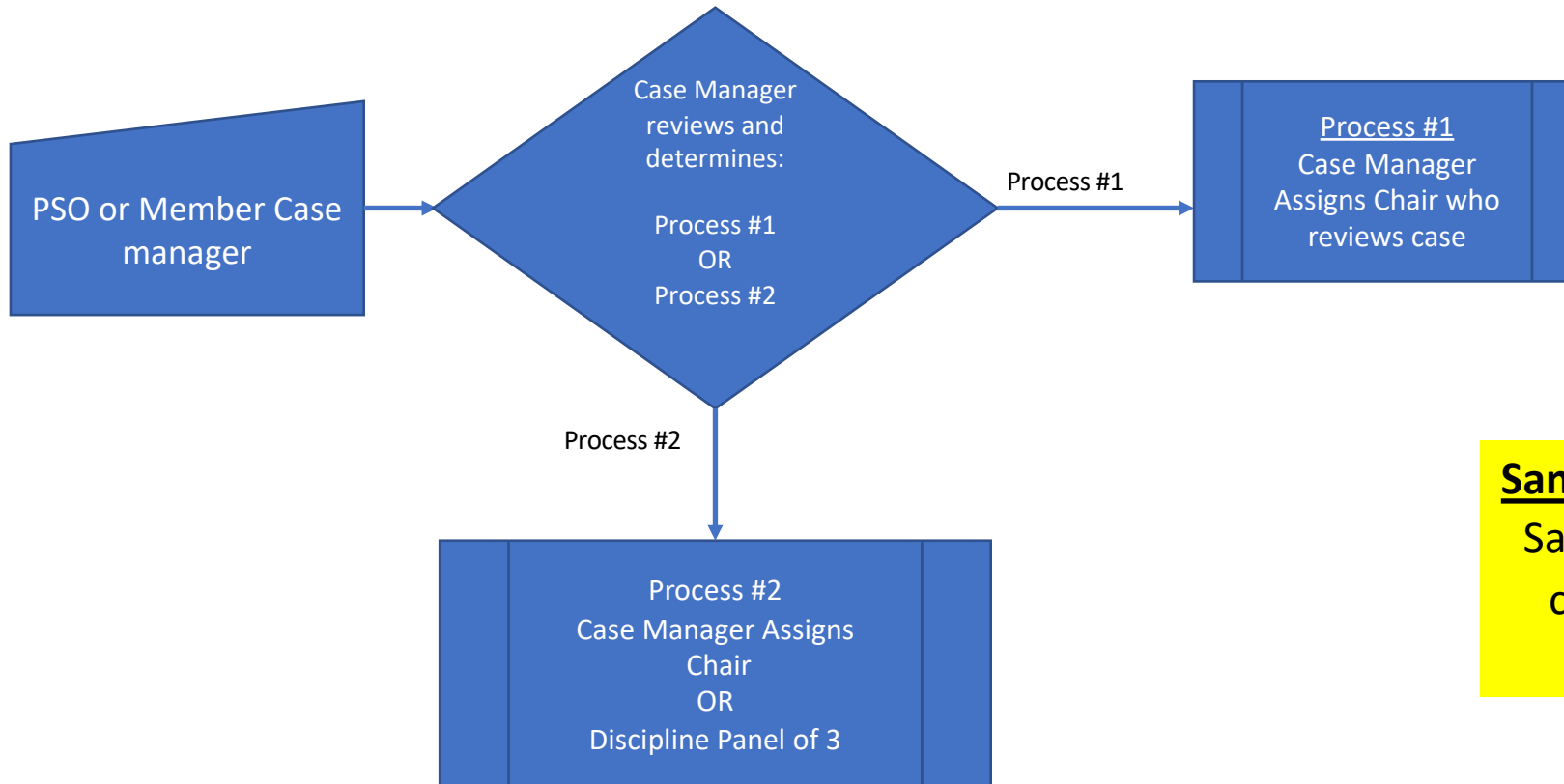


# Incidents that fall outside ITP Process – Does the Member (Club/League) or Soccer NB Manage the Process ?



\*UCCMS - Universal Code of Conduct to Prevent and Address Maltreatment in Sport

## Process to be followed is in the Soccer NB Safe Port Policy Manual



Chair can make decision if:

- a. the recommended sanctions for the infringement do not exceed a suspension for three (3) matches or up to two (2) months;
- b. the fine imposed does not exceed \$2,000;
- c. a ruling increases a recommended sanction;
- d. an objection is raised to the inclusion of a member of the Disciplinary Committee;
- e. a case involves a matter under Section VI (Failure to Respect Decisions) of the Process

**Sanction Options** are outlined in the Soccer NB Safe Sport Policy Manual. Sanctions must be consistent with Canada Soccer Mandatory minimums.